

Developing Supervisors/Team Leaders

A customized program building key skills for this critical role

Who Should Attend?

Supervisors and potential supervisors, Team leaders

Challenge

The supervisor's role is critical to a company's success. This position faces unique challenges interfacing between upper management and production. How does this individual keep people motivated and productive?

Solution

Engaging Management

- Review program and deliverables
- Establish the manager's role to reinforce learning

Skill Development

- Performance Management – Conducting appraisals, Discipline, Coaching
- Relationship Building – Motivation, Delegation, Conflict Management
- Efficient Communication – Oral, Written and Listening techniques
- Goal Setting and Measurement

Learning Reinforcement

- Manager and attendee would have identified a skill area or project to build an Individual Development Plan (IDP). At conclusion of the skill development, the manager and attendee will report out to senior management on IDP progress.

Business Impact

- Increased employee engagement – attaining goals more effectively
- Productivity improvement – reducing costs
- Improved communication – minimizing lost time

