Problem Solving using Root Cause Analysis
A tailored training program for LCR Embedded Systems, Inc.

What if you could solve your problems/challenges that are costing you thousands of $$. How much more profit could be generated?

Who should Attend?
A cross functional group of employees empowered to solve problems.

Challenge
Solve problems more efficiently, ensure that they stay solved and involve all levels of the company in the process.

Solution
Engaging Management

- Review program and deliverables.
- Establish their role to reinforce learning

Skill Development

- Cost of Quality, Process Thinking and Mapping
- Problem Definition and Determining Root Causes
- Data Collection, Analysis and Decision-Making Tools
- Solution, Implementation and Evaluation Plan

Key program feature - Teams worked on projects applying learned skills to solve company specific problems.

Learning Reinforcement

- **Report-Out –** Team Presentations and Written Reports to Senior Management
- **Audit -** Review of Program Results by Management and The Hunt Group

Business Impact
LCR believes that implementation of this training could cut costs significantly. The firm estimates thousands of $$ in annual savings from the reduction of scrap/rework/returns.

Testimonial
"The program that The Hunt Group crafted has really been an eye opener for our employees. I am confident that projects spawned by the class will help the problem-solving techniques take root in the behaviors of our people and lead towards improved profits for our company in the long run." Louis Nichols, Operations Manager, LCR Embedded Systems